

PROJECT DELIVERY SERVICES



DTS's Project Delivery Services Practice (PDS) is dedicated to providing solutions designed to meet the individual business needs of our clients. We partner with DTS's other practices to provide full service Project and Program management solutions in Software Development, Business Process Analysis, Infrastructure, User Experience Design, and other areas of the IT industry.

DTS's understanding and commitment to the practice of Project Management and its value to our clients is what sets DTS apart along with well-established project management methodology, processes, and procedures.

To meet the varied needs of our clients, this practice retains the following consultant roles:

- Program Manager/Project Manager
- Organizational Change Manager
- Project Coordinator
- Data Analyst
- Business Analyst/Systems Analyst
- User Interface Designer
- Visual Designer/Interactive Designer
- Usability Analyst/Researcher
- Quality Assurance Analyst/Tester
- Technical Writer

Whether it is communication, documentation, reporting, or quality assurance, we believe in understanding our clients and exceeding their expectations.

DTS is a proud member of the Project Management Institute, the Central Ohio Quality Assurance Association, the Columbus Ohio Usability Professionals Association, the International Institute of Business Analysis, the Microsoft® Partner Network, and HDI.

services

- Project/Program Management
- Organizational Change Management
- IT Business Analysis
- Business Process Analysis
- Requirements Analysis
- Data Analysis
- Configuration Management
- Systems Analysis
- Usability/User Experience Services
- Quality Assurance and Testing
- Technical Writing

core competencies

- Full Life Cycle Project Management
- Application Development Project Management
- Infrastructure/Implementation Project Management
- Change Requests and Defect Management
- Requirements Elicitation, Documentation, and Management
- User Interface Design/Usability Improvement
- Quality Assurance (Automated and Manual Testing)
- Technical Writing and Proposal Writing

methodologies

- Full Life Cycle (SDLC) Management using Phased, Iterative, Waterfall, and Staged Delivery approaches
- Agile Methodology
- Rational Unified Process (RUP)
- Unified Modeling Language (UML)
- IT Infrastructure Library (ITIL)
- Capability Maturity Model Integration (CMMI)
- PMBOK
- BABOK
- Six Sigma