

ENTERPRISE SUPPORT SERVICES



DTs's Enterprise Support Services Practice (ESS) builds and maintains the foundation that supports our clients' information systems from the desktop to the server to the Internet.

Through our network-focused core competencies, which include network design, implementation, and administration, we provide our clients a stable, reliable network. In addition, our expertise with desktops and desktop support keeps things running smoothly for our client's end users. This means that our clients can focus more attention on their business processes and worry less about technology.

We maintain relationships with several major hardware and software vendors and have certified expertise with their products. We pride ourselves on providing our clients with the best solutions to their technical issues, without regard to a specific vendor or technology. Our diversely skilled staff allows us to select the appropriate solution for the client's situation, tailor it to their needs, and deliver it on time and within budget guidelines.

DTS is also proud to be a member of the Microsoft® Partner Network since 2004. Enterprise Support Services is an essential part of a complete solution, whether we roll out packaged network applications or create custom solutions.

services

- Network Architecture and Design
- LAN/WAN Implementation and Support
- Server Installation and Administration
- Network Assessments and Audits
- Network and Server Upgrades and Migrations
- Packaged Product Implementation and Support
- Help Desk
- Desktop Support Services

core competencies

- Network/Infrastructure Design
- Wireless Network Design and Implementation
- Network Server/System Administration
- Virtualization Technologies
- Microsoft® Server Products
- Enterprise Storage Solutions

technologies

- Windows® Client
- Windows® Server
- Microsoft® Exchange Server
- Microsoft® Active Directory
- Microsoft® Internet Information Server
- Microsoft® Sharepoint Server
- VMware ESX/ESXi/Server
- Citrix
- Cisco®
- HP-UX
- IBM-AIX
- Oracle Solaris
- Linux®
- XaaS (IaaS, PaaS)